



Boston Sports Medicine

CUSTOM ORTHOTICS AGREEMENT

Boston Sports Medicine provides high quality custom orthotics at reasonable cost to our patients. It is our objective to provide the same or better levels of quality at a much lower price than other providers. We keep our cost low by selling the orthotics at a significant discount off MSRP. Even at this discount we are not able to guarantee fit and absorb the cost of shipping, supplies, and any revisions to ensure a perfect fit. We are earning our pay for providing you a comprehensive orthotic examination, all materials, casting, prescribing, shipping, coordinating with the lab, seeing you for a second visit to issue the orthotics and check fit, and follow-up with you after you start using the orthotics. That time is covered by the self-pay charge for orthotics or your insurance reimbursement and copayments and/or deductible. If you use your insurance, we must bill your insurance for two visits to cover the time and work involved over two visits in getting you a custom orthotic. **ORTHOTICS ARE CUSTOM FIT TO YOU AND NOBODY ELSE. WE ARE UNABLE TO RESELL THEM TO ANOTHER CUSTOMER.** We have very good success with orthotic prescription and do our best to ensure a successful fit by using the best labs, materials, and experienced staff, but it is not a guaranty. **YOU MUST ASSUME SOME RISK THAT YOU MAY NOT LIKE THE ORTHOTICS. ORTHOTICS AND THE COST OF THE VISITS ARE NON-REFUNDABLE.**

You must choose either of the options below.

PLEASE CHECK ONE:

OPTION 1: SELF-PAYMENT

Initial orthotic evaluation, supplies, casting, prescription, coordinating with the lab, shipping and handling, 1 pair of custom orthotics, and second visit for orthotic checkout.

You must pay **\$474.00, plus tax** on your first visit. This covers all costs for the orthotics and two visits.

OPTION 2: USE OF INSURANCE

Your insurance will not pay Boston Sports Medicine for custom orthotics, supplies, and shipping and handling. Your insurance will pay Boston Sports Medicine for the time your Physical Therapist provides to evaluate you for custom orthotics, cast your feet, prescribe an orthotic, coordinate with the lab, and issue and check the orthotics when they arrive from the lab. We will bill your insurance company for your Physical Therapist's time, but it is your responsibility to make sure you have any authorization or referral that your insurance company requires for the two physical therapy visits necessary to issue your custom orthotics. You are also required to pay any amount your insurance assigns you for the two visits whether it be a copayment or deductible. Your second visit, where the orthotics are issued, may be brief, but you are required to pay your portion for that visit to cover all of the time involved in getting your custom orthotics. Generally, that is not covered by the payment your insurance company provides for the first visit, therefore we must bill your insurance for the second visit and charge you the portion assigned for copayment and deductible. You may not simply pick up the orthotics when they arrive without seeing your Physical Therapist.

On your first visit, you must pay **\$250.00 plus tax for one pair of orthotics plus any amount assigned by insurance as copayment.** When we receive the correspondence back from your insurance company weeks later, **you may receive another bill from Boston Sports Medicine for any additional amount the insurance company assigns you for the first visit.**

On your second visit, you must pay **any amount assigned by insurance as a copayment.** When we receive the correspondence back from your insurance company weeks later, **you may receive another bill from Boston Sports Medicine for any additional amount the insurance company assigns you for the second visit.**

Patient Signature: _____

Date: _____

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